

Refund

According to the Generali contract, the **cost of medicines** shall be paid in the pharmacy where you buy them, while the **fee for emergency care** shall be paid at the cash desk of the University of Szeged (SZTE).

You can ask Generali insurance company to refund 50% of medicine costs and 100% of the emergency care fee up to the limit amounts specified in the contract.

Medicine costs refund procedure

1. When paying at the pharmacy, please ask for an **invoice issued on your name** and including the following data:
 - - **your name**
 - **Hungarian home address** (*specified in your Generali Studium contract*)
 - **your Generali Studium card №** (*5 digits*)
2. Fill in the **Bank Account Statement** attached hereafter with your full personal and contract details, then print it out. Please indicate in your Bank Account Statement **Hungarian, HUF-based bank account number. Please complete the form with clear, legible block letters.**
3. Mail the completed and signed Bank Account Statement and the invoice(s) of the medicines purchased to the following email address: **generalihuh@generalihuh.com**

Emergency care fees refund procedure

1. If you have paid the emergency care fee at the cash desk of the University of Szeged (6725 Szeged, Tisza Lajos krt. 107., Room 124, Business hours: Mo-Fr: 7:00 – 19:00) you must have received an invoice for the amount paid.
2. Please make a photocopy of the Outpatient Care Report received during the emergency care the payment refers to.

3. Fill in the Bank Account Statement attached hereafter with your full personal and contract details, then print it out. Please indicate in your Bank Account Statement a Hungarian, HUF-based bank account number. Please complete the form with clear, legible block letters.
4. Please mail the completed and signed Bank Account Statement, the scanned Outpatient Care Report, and the original invoice received at the SZTE cash desk to the following email address: **generalihuh@generalihuh.com**

After processing and approving the documents, Generali insurance company will refund the amount you asked for by wire transfer to the bank account number specified in the contract. The transfer will probably be completed within 2 months after your request was approved. **You will not be notified separately about this.**

If data reconciliation is required, the Bank will contact you **at the contact details provided in the Bank Account Statement.**

Generali Biztosító Zrt.
4025 Debrecen, Piac utca 49-51.

REQUEST – Refund form of medicine

_____ (NAME, readably!) holder of the Generali

Generali Studium CARD NUMBER / Policy No.: Email

address: _____

Phone number : _____

Education ID No: _____

University name: SZTE Faculty of : _____

STUDIUM Fee-for-Service Health Insurance period:

from _____ (day/month/year)

to _____ (day/month/year), request

The Generali will refund the 50% of the cost of medicine, bandage, medical aids and the 100 % of the cost of medical treatment for example emergency situation and diagnostics if you have a valid insurance and permission.

The refund should be made to the following bank account:

Name of the account holder: _____

Name of the bank: _____

Account/IBAN number: _____
- - -

I give permission to Generali Biztosító Zrt. to transfer any surplus (arose from medical services) to the above bank account.

Date: _____ / _____ / 2020. Szeged

Signature